

Holiday Loaner Request Form

Cochlear Implants

Please complete and return this form to MED-EL a minimum of 21 days before your departure. If this form is not returned in time we cannot guarantee the service will be available. The loan period should not exceed 30 days.

Your loaned audio processor will be sent to you directly by your clinic, together with a pre-paid addressed envelope for return of the processor to MED-EL. We strongly recommend that you take out the appropriate level of travel insurance to cover your loaner processor before departure.

Customer Information

Name of MED-EL User			
Clinic			
E-mail Address			
Postal Address			
Post Code		Telephone No.	
Parent/Guardian Name (if under 16 years old)			
Dates of Holiday Start:		End:	

Processor Type *(please select type)*

TEMPO+ <input type="checkbox"/>	OPUS 2 <input type="checkbox"/>	DUET 2 <input type="checkbox"/>	RONDO <input type="checkbox"/>	SONNET <input type="checkbox"/>	SONNET EAS <input type="checkbox"/>
					

Bilateral users requiring left and right loaners please tick here

If a Paediatric Battery Pack is required please tick here

Terms & Conditions

Cost of Holiday Loaner £25 (for both unilateral and bilateral loaners)

The information supplied on this form will only be used for the purpose of supplying a holiday loaner. It will not be stored, used for marketing purposes or shared with any other organisations. If your original processor breaks, please return it to your clinic. If the loaner is not returned within the agreed period*, the person named on this form will be liable for a fee of £1,000. By signing this form you confirm the above order and agree to pay all additional costs as required under this request.

**The agreed period is the dates of holiday as noted above plus one week after return.*

Print Name		Date	
Signature			

Payment Details *(please tick option below)*

By BACS Details provided upon receipt of this form.

By Cheque Payable to: MED-EL UK Ltd

Post to: MED-EL UK Ltd, 7 Great Cliffe Court, Dodworth Business Park, Barnsley, S75 3SP.

If you have any questions regarding the scheme please contact MED-EL UK Limited on 01226 242 879 or e-mail customerservice@medel.co.uk.

Have a great holiday!

MD/47/190315

FOR OFFICE USE ONLY	
Date sent to clinic:	Date Returned to MED-EL: